

WYRE CCTV REPORT

APR 2019 – MAR 2020



AUTHOR: PARTNERSHIPS OFFICER

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GPMS: PUBLIC

AIM & PURPOSE

The aim and purpose of this annual report is to explain and evaluate the current use of the Wyre District CCTV owned by Wyre Borough Council. This is in accordance with the requirements of the Code of Practice for the Borough Closed Circuit Television System (CCTV) and the Home Office Surveillance Camera Code of Practice.

SCOPE

This report uses data captured by:

- Wyre Borough Council's CCTV Data Logs.

The report focuses on the CCTV cameras owned by Wyre Borough Council, specifically the 30 cameras that are located in the Borough, which are monitored from the CCTV Control Room based at the Civic Centre, Poulton.

The following points were considered:

1. The types of incidents monitored by CCTV.
2. The peak areas where incidents are monitored by CCTV.
3. Comparisons were made with the previous year's data.
4. Ensure that the current cameras are in the correct locations.
5. Case Studies which highlight the CCTV monitoring capability to trace the movements of individuals in relation to the prevention and investigation of serious crimes. To evaluate the contribution of the camera system in more complex investigative and public safety strategies.

LIMITATIONS

It should be noted that since a decision was made by Lancashire Police to transfer the Garstang Police radio channel from Wyre, onto the Lancaster channel, the Wyre Council CCTV Control Room no longer have any direct radio contact with the Police in respects to incidents occurring within the Garstang area. The loss of direct radio contact will inevitably restrict the role of the CCTV Control Room in supporting Police Operations.

Incidents are graded into categories by the CCTV operator so there will be an element of subjectivity as to how incidents are recorded.

DEFINITIONS

Shopwatch Radio Scheme	was created to provide retailers with instant communication in order to reduce and manage crime such as theft. The radio communication systems that retail staff use in Fleetwood and Cleveleys is linked to users in other retail outlets, Wyre CCTV operators and the police.
Incident	an activity that requires CCTV involvement
Viewing	a viewing of historical CCTV footage carried out by CCTV Operators or CCTV staff
Download	downloading of data from the recording equipment within the CCTV Control Room onto a disc and released as evidence
Alcohol Related	drinking on the street, drunk and disorderly behaviour and under the influence
ASB	unacceptable behaviour that causes harm to a community/environment
Assault	includes harassment and other offences that harm a person

Burglary	illegal entry of a building with intent to commit a crime, especially theft
Drug Related	under the influence, drug dealing and possession
Inappropriate Behaviour	someone or something that is not within the bounds of what is considered appropriate or socially acceptable
Misper/Vulnerable Person(s)	persons with varying forms of dementia, adult/children who had not returned home as expected and persons seen to be begging or possibly homeless
Robbery	he/she steals and immediately before or at any time of so doing, and in order to do so uses force, or puts or seeks to put any person in fear of being then and there subjected to force
Vehicle Related	taxi rank incidents, cash in transits, vehicle incidents and RTC
Shoplifting/Theft	the physical removal of an object that is capable of being stolen without the consent of the owner and with the intention of depriving the owner of it permanently
Suspicious Activity	behaviour that is cause of concern
Other/Observations	general observations by the operator which could not be categorised

SECTION 1: INTRODUCTION

Closed Circuit Television Cameras (CCTV) have become an important crime prevention and security measure. CCTV is a situational measure that enables an area to be kept under surveillance remotely. This makes it possible for the police, and other law and regulatory agencies, to respond to incidents when alerted, and to have information about what to look for when they arrive. The storing of images means that post-incident investigations can be carried out.

The effectiveness of CCTV schemes cannot be properly assessed solely on the direct relation to crime statistics. CCTV is effective as an aid to police investigations and the potential cost savings down the line in relation to savings in police time, increased detection rates, court time and the increased level of guilty pleas and guilty verdicts obtained when CCTV evidence is available¹.

In addition a number of other benefits, beyond a reduction in crime, may be accrued from a CCTV system, including:

1. Reduced fear of crime when people are aware the system is there
2. Provision of medical assistance
3. Place management for missing persons, road traffic incidents
4. Information gathering for known local offenders or offences

Wyre CCTV Section is managed by Wyre Council who operate the system through a volunteer operator programme. The Volunteers are trained to industry standard to monitor the cameras. Volunteers are vetted and screened. The volunteers are of varying age, genders and are a mix of working, retired and temporarily seeking work.

There are benefits to being a volunteer within the section that have been identified through discussion with the volunteers. From the discussions, these have included learning new skills, gaining friendships, being a team member, particularly learning to be more observant and reading body language when identifying CCTV incidents.

¹ National CCTV Strategy, October 2007.

The volunteers bring their own skills from their previous employment and life experiences, examples of leadership, technical ability, computer skills and communication skills. The volunteers also benefit by obtaining a recognised qualification which may assist those who are seeking full time employment.

Communication is an important aspect of the service which includes a bi-monthly meeting for the volunteers to give feedback and partner agencies on occasion attend to share information and advice.

SECTION 2: KEY FINDINGS, INFERENCES, CONCLUSIONS AND RECOMMENDATIONS

- The most common reason for requesting a viewing and/or download within 2019/20 was recorded as 'Other'.
- Assaults were the most common crime reason for requesting viewings and/or download.
- Fleetwood had the greatest number of requests for viewings (n=63) but Poulton had the greatest number of downloads (n=20).
- There was a total of 161 viewings which lead to 51 downloads being completed.
- Highest category of incidents reported by operators related to vehicle incidents (n=484).
- Camera 3 in Fleetwood had the greatest number of incidents (n=189).
- Camera 1 in Garstang had the least number of incidents (n=7).
- There was a total of 1474 monitored incidents.
- August was the peak month for incidents with February being the lowest.
- The Police were the greatest user of the system requesting 91 viewings.

SECTION 3: ANALYSIS REPORT

Wyre District

Wyre Borough Council (WBC) CCTV system has 30 cameras of which 13 cover public areas in Fleetwood, 6 in Cleveleys, 7 in Poulton and 4 in Garstang.

The is managed by the Wyre Council Partnerships Officer. Volunteer operators monitor the cameras, providing support and information to the Police when there is an ongoing incident. The Wyre Council Partnerships Officer and admin assistant will carry out viewings and downloads of recorded incidents as and when requested. Incidents and suspicious activity is referred onto partner agencies to assist in keeping Wyre a safe environment to live, work and spend valuable leisure time as residents and visitors.

INCIDENTS

Garstang

There are four cameras covering the Garstang area. During the last 12 months there have been 38 incidents monitored.

Table 1: Breakdown of Incident Types reported by the operators

Incident Yearly Totals for Apr19-Mar2020													
Garstang													
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	TOTAL
Vehicle Related		2		1	1	1	4	1		1	2	3	16
Other/ Observations	3	4	1					1	2		2		13
MISPER/ Vulnerable Person(s)			1	1		1			1			1	5
Burglary			1				1						2
ASB	1												1
Suspicious Activity					1								1
TOTALS	4	6	3	2	2	2	5	2	3	1	4	4	38

Table 2: Breakdown of cameras viewed as per incident types reported by operators

Garstang														Most Used
Camera No	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	TOTAL	
1	0	1	1	1	1	1	0	0	1	0	0	1	7	4th
2	3	4	2	1	1	1	5	1	3	1	3	4	29	1st
3	1	2	1	1	1	1	0	0	1	0	0	1	9	3rd
4	0	2	2	2	2	2	0	1	1	0	1	1	14	2nd
TOTAL	4	9	6	5	5	5	5	2	6	1	4	7	59	

There have been 59 separate cameras viewed per 38 incidents – this is because more than one camera may have been used per incident.

Camera 2 was the most used and camera 1 was the least used.

Table 3: Breakdown of Viewings and Downloads Requested

Garstang													
VIEWINGS	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	TOTAL
Other/Obs	2					1	1		1				5
Assault				2				1					3
Vehicle Related									1	1	1		3
Criminal Damage				1									1
Theft				1									1
TOTAL	2	0	0	4	1	1	0	1	2	1	1	0	13
DOWNLOADS	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	TOTAL
Assault									1				1
Vehicle Related										1			1
TOTAL	0	0	0	0	0	0	0	0	1	1	0	0	2

There were 13 viewings completed which led to 2 downloads of footage.

The Police were the greatest user requesting 7 of the viewings, followed by 5 Subject Access Requests (SAR) and 1 request from an Insurance Company.

Cleveleys

There are six cameras covering the Cleveleys area. During the last 12 months there have been 351 incidents monitored.

Table 1: Breakdown of Incident Types reported by the operators

Cleveleys	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	TOTAL
Vehicle Related	14	9	12	11	17	15	28	13	7	14	18	13	171
Other/ Observations	3	2	10	6	15	1	6	4	3	1	2	4	57
MISPER Vulnerable Person(s)	1	4	3		5	3	3	2	1	8	1	12	43
ASB	1	2	1	1	3	5	6	3	3	2			27
Suspicious Activity	2	3	4	1	3	2	1			2	2	1	21
Theft	2	2	1				3	1	1				10
Assault	1	1	1		1			2					6
Alcohol Related				1		1		1	1			1	5
Drug Related		1							1	1			3
Inappropriate Behaviour					1	1			1				3
Burglary	1	1						1					3
Robbery			1	1									2
TOTALS	25	25	33	21	45	28	47	27	18	28	23	31	351

Table 2: Breakdown of cameras viewed as per incident types reported by operators

Cleveleys	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	TOTAL	Most Used
Camera No														
1	3	10	14	5	6	4	4	5	1	2	3	3	60	3rd
2	8	6	5	7	20	4	10	6	5	2	0	3	76	2nd
3	4	7	8	3	8	4	6	5	2	1	0	0	48	4th
4	11	12	17	11	16	17	25	15	9	17	20	15	185	1st
5	7	8	6	5	10	3	12	6	4	4	0	11	76	2nd
6	1	4	4	2	5	1	3	2	3	0	0	0	25	5th
TOTAL	34	47	54	33	65	33	60	39	24	26	23	32	470	

There have been 470 separate cameras viewed per 351 incidents – this is because more than one camera may have been used per incident.

Camera 4 was the most used and camera 6 was the least used.

Table 3: Breakdown of viewings and downloads requested

Cleveleys													
VIEWINGS	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	TOTAL
Other	2	1	2	3	2	1	1	1	2	2	1		18
ASB			1		1	1		1					4
Assault	1				1			1					3
Burglary		1	1										2
RTC					1			1					2
Suspicious Activity					1		1						2
Theft	1		1										2
Robbery								1					1
TOTAL	4	2	5	3	6	2	2	5	2	2	1	0	34
DOWNLOADS													
DOWNLOADS	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	TOTAL
Other		1		2	2	1							6
ASB					1								1
Assault					1								1
Burglary		1											1
Robbery								1					1
TOTAL	0	2	0	2	4	1	0	1					10

There were 34 viewings completed which led to 10 downloads of footage.

The Police were the greatest user requesting 18 of the viewings, followed by Wyre Council 10, Subject Access Requests (SAR) 3, Fire Brigade (LFRS) 1, Shopwatch 1 and 1 request from an Insurance Company.

Poulton

There are seven cameras covering the Poulton area. During the last 12 months there have been 451 incidents monitored.

Table 1: Breakdown of incident types reported by the operators

Poulton													
	Apr	May	June	July	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	TOTAL
Vehicle Related	21	13	8	15	11	9	10	17	21	16	17	12	170
Other Observations	27	23	22	2	9	14	16	8	15	6	6	7	155
ASB	6	4	2	3	0	2	1	5	5	6	3	0	37
MISPER Vulnerable Person(s)	3	0	2	4	6	4	3	2	0	1	1	2	28
Alcohol Related	2	1	6	1	3	7	1	2	1	1	0	1	26
Drug Related	1	1	0	3	3	2	0	2	1	0	1	0	14
Suspicious Activity	1	1	1	0	3	2	1	0	0	2	1	0	12
Assault	0	1	0	0	0	0	0	1	1	0	3	0	6
Inappropriate Behaviour	0	0	0	0	0	1	1	0	0	0	0	0	2
Burglary	0	0	0	0	1	0	0	0	0	0	0	0	1
TOTALS	61	44	41	28	36	41	33	37	44	32	32	22	451

Table 2: Breakdown of cameras viewed as per incident types reported by operators

Poulton														
Camera No	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	TOTAL	Most Used
1	19	12	17	7	10	5	14	7	5	8	12	7	123	2nd
2	10	4	7	1	8	1	6	7	3	4	1	2	54	7th
3	17	14	15	6	13	11	14	19	24	16	14	11	174	1st
4	15	7	16	5	11	10	11	8	10	6	8	8	115	3rd
5	6	5	10	3	7	6	6	6	7	11	8	5	80	5th
6	17	16	15	12	12	10	11	4	1	2	3	2	105	4th
7	8	2	6	3	12	6	7	6	4	3	3	2	62	6th
TOTAL	92	60	86	37	73	49	69	57	54	50	49	37	713	

There have been 713 separate cameras viewed per 451 incidents – this is because more than one camera may have been used per incident.

Camera 3 was the most used and camera 2 was the least used.

Table 3: Breakdown of Viewings and Downloads Requested

Poulton													
VIEWINGS	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	TOTAL
Other	1	2		3	1	2		1	2	4	3	2	21
Assault	1	1	1	1	3	1	1	2		1			12
ASB	2		2			1					1		6
RTC		2		1		1			1				5
Theft						1			1	1			3
Robbery				1							1		2
Burglary	1												1
Suspicious Activity										1			1
TOTAL	5	5	3	6	4	6	1	3	4	7	5	2	51
DOWNLOADS	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	TOTAL
Other		2		2				1		1	1	2	9
Assault	1		1		1	1	1	1					6
ASB											1		1
Burglary	1												1
Theft										1			1
Suspicious Activity										1			1
RTC									1				1
TOTAL	2	2	1	2	1	1	1	2	1	3	2	2	20

There were 51 viewings completed which led to 20 lots of footage being downloaded.

The Police were the greatest user requesting 31 of the viewings which included 1 RIPA, followed by Wyre Council 13, Subject Access Requests (SAR) 5 and 2 requests from Insurance Companies.

Fleetwood

There are thirteen cameras covering the Fleetwood area. During the last 12 months there have been 634 incidents monitored.

Table 1: Breakdown of Incident Types reported by the operators

Fleetwood													
	Apr	May	June	July	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	TOTAL
Vehicle Related	11	8	10	14	12	10	7	13	7	8	7	20	127
Other Observations	16	8	12	11	14	5	8	11	9	9	8	6	117
ASB	6	4	7	15	16	4	21	6	7	9	3	8	106
MISPER Vulnerable Person(s)	6	10	7	12	13	6	3	3	3	15	8	12	98
Suspicious Activity	3	6	8	7	8	9	6	6	2	2	3	2	62
Theft	5	1	7	3	5	0	4	5	4	1	1	3	39
Alcohol Related	4	1	4	5	3	3	3	0	0	2	2	0	27
Drug Related	1	1	1	5	6	0	2	0	0	1	0	2	19
Assault	4	0	1	0	3	0	2	1	2	2	1	3	19
Inappropriate Behaviour	0	0	0	2	2	0	1	1	2	0	0	0	8
Robbery	0	1	0	0	1	0	0	1	3	2	0	0	8
Burglary	2	0	0	1	0	1	0	0	0	0	0	0	4
TOTALS	58	40	57	75	83	38	57	47	39	51	33	56	634

Table 2: Breakdown of cameras viewed as per incident types reported by operators

Fleetwood														
Camera No	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	TOTAL	Most Used
1	5	6	9	7	11	7	4	9	7	11	7	10	93	10th
2	7	5	11	6	10	1	4	8	6	15	10	13	96	8th
3	11	14	20	18	30	7	14	11	16	23	9	16	189	1st
4	10	9	7	8	12	4	7	13	13	11	8	14	116	6th
5	7	8	6	8	9	3	4	7	8	14	9	11	94	9th
6	5	7	11	10	17	3	19	9	8	9	13	10	121	5th
7	4	7	7	9	9	4	5	7	7	8	7	8	82	11th
8	5	6	8	6	7	2	3	5	6	11	6	7	72	12th
9	8	9	10	7	9	5	4	9	6	10	6	13	96	8th
10	10	10	11	13	12	6	8	12	8	12	9	15	126	4th
11	10	9	8	12	13	4	7	7	5	9	7	13	104	7th
12	9	9	11	13	12	7	8	12	12	15	12	12	132	3rd
13	12	7	10	19	31	7	24	12	6	8	6	10	152	2nd
TOTAL	103	106	129	136	182	60	111	121	108	156	109	152	1473	

There have been 1473 separate cameras viewed per 634 incidents – this is because more than one camera may have been used per incident.

Camera 3 was the most used and camera 8 was the least used.

Table 3: Breakdown of Viewings and Downloads Requested

Fleetwood													
VIEWINGS	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	TOTAL
Other		3		3	6	1	3	2		2	2	1	23
ASB	1		2	9		1	1	1				1	16
Assault		2			2				1		1		6
RTC					1	1		1	1	1			5
Suspicious Activity	1					2		1			1		5
Theft			1		1			1			1		4
Robbery									1		2		3
Burglary			1										1
TOTAL	2	5	4	12	10	5	4	6	3	3	7	2	63
DOWNLOADS													
DOWNLOADS	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	TOTAL
ASB				7			1						8
Other		1			3			1		1		1	7
Assault		1			1						1		3
Robbery											1		1
TOTAL	0	2	0	7	4	0	1	1	0	1	2	1	19

There were 63 viewings completed which led to 19 lots of footage being downloaded.

The Police were the greatest user requesting 35 of the viewings, followed by Wyre Council 19 and 9 Subject Access Requests (SAR).

Summary Totals for 2019/20

CCTV operators view the cameras on a daily basis and determine areas where there may be incidents of concern. These incidents are logged manually and are then transferred onto an electronic system in order to provide data for this report.

From the 12 incident categories Fleetwood scored highest on 10 of the incident types which may be expected due to it having the largest population and the most cameras. Cleveleys and Poulton scored highest on 1 of the incident types.

On average the operators dealt with 1474 varying incidents over the year.

Table 4: Breakdown of incident types per area

	Garstang	Cleveleys	Poulton	Fleetwood	Total
Vehicle Related	16	171	170	127	484
Other Observations	13	57	155	117	342
MISPER Vulnerable Person(s)	5	43	28	98	174
ASB	1	27	37	106	171
Suspicious Activity	1	21	12	62	96
Alcohol Related	0	5	26	27	58
Theft	0	10	0	39	49
Drug Related	0	3	14	19	36
Assault	0	6	6	19	31
Inappropriate Behaviour	0	3	2	8	13
Robbery	0	2		8	10
Burglary	2	3	1	4	10
TOTALS	38	351	451	634	1474

Table 5: Breakdown of incident types per month

	Apr	May	June	July	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	TOTAL
Vehicle Related	46	32	30	41	41	35	49	44	35	39	44	48	484
Other Observations	49	37	45	19	38	20	30	24	29	16	18	17	342
MISPER Vulnerable Person(s)	10	14	13	17	24	14	9	7	5	24	10	27	174
ASB	14	10	10	19	19	11	28	14	15	17	6	8	171
Suspicious Activity	6	10	13	8	15	13	8	6	2	6	6	3	96
Alcohol Related	6	2	10	7	6	11	4	3	2	3	2	2	58
Theft	7	3	8	3	5	0	7	6	5	1	1	3	49
Drug Related	2	3	1	8	9	2	2	2	2	2	1	2	36
Assault	5	2	2	0	4	0	2	4	3	2	4	3	31
Inappropriate Behaviour	0	0	0	2	3	2	1	1	4	0	0	0	13
Robbery	0	1	1	1	1	0	0	1	3	2	0	0	10
Burglary	3	1	1	1	1	1	1	1	0	0	0	0	10
TOTALS	148	115	134	126	166	109	141	113	105	112	92	113	1474

August was the peak month for incidents with February being the lowest.

Table 6: Breakdown of cameras viewed per area

As expected from the table below Fleetwood camera 3 is listed as the highest camera viewed per incident and all Garstang cameras are showing lowest viewed cameras per incident, with the only exception being Cleveleys 6.

All Areas													
Camera No	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	TOTAL
F-3	11	14	20	18	30	7	14	11	16	23	9	16	189
C-4	11	12	17	11	16	17	25	15	9	17	20	15	185
P-3	17	14	15	6	13	11	14	19	24	16	14	11	174
F-13	12	7	10	19	31	7	24	12	6	8	6	10	152
F-12	9	9	11	13	12	7	8	12	12	15	12	12	132
F-10	10	10	11	13	12	6	8	12	8	12	9	15	126
P-1	19	12	17	7	10	5	14	7	5	8	12	7	123
F-6	5	7	11	10	17	3	19	9	8	9	13	10	121
F-4	10	9	7	8	12	4	7	13	13	11	8	14	116
P-4	15	7	16	5	11	10	11	8	10	6	8	8	115
P-6	17	16	15	12	12	10	11	4	1	2	3	2	105
F-11	10	9	8	12	13	4	7	7	5	9	7	13	104
F-2	7	5	11	6	10	1	4	8	6	15	10	13	96
F-9	8	9	10	7	9	5	4	9	6	10	6	13	96
F-5	7	8	6	8	9	3	4	7	8	14	9	11	94
F-1	5	6	9	7	11	7	4	9	7	11	7	10	93
F-7	4	7	7	9	9	4	5	7	7	8	7	8	82
P-5	6	5	10	3	7	6	6	6	7	11	8	5	80
C-2	8	6	5	7	20	4	10	6	5	2	0	3	76
C-5	7	8	6	5	10	3	12	6	4	4	0	11	76
F-8	5	6	8	6	7	2	3	5	6	11	6	7	72
P-7	8	2	6	3	12	6	7	6	4	3	3	2	62
C-1	3	10	14	5	6	4	4	5	1	2	3	3	60
P-2	10	4	7	1	8	1	6	7	3	4	1	2	54
C-3	4	7	8	3	8	4	6	5	2	1	0	0	48
G-2	3	4	2	1	1	1	5	1	3	1	3	4	29
C-6	1	4	4	2	5	1	3	2	3	0	0	0	25
G-4	0	2	2	2	2	2	0	1	1	0	1	1	14
G-3	1	2	1	1	1	1	0	0	1	0	0	1	9
G-1	0	1	1	1	1	1	0	0	1	0	0	1	7
TOTAL	233	222	275	211	325	147	245	219	192	233	185	228	2715

Table 7: Breakdown of viewings and downloads per area

	Garstang	Cleveleys	Poulton	Fleetwood	TOTAL
VIEWINGS					
Other	5	18	21	23	67
ASB	0	4	6	16	26
Assault	3	3	12	6	24
Vehicle Related	3	2	5	5	15
Theft	1	2	3	4	10
Suspicious Activity	0	2	1	5	8
Robbery	0	1	2	3	6
Burglary	0	2	1	1	4
Criminal Damage	1	0	0	0	1
TOTAL	13	34	51	63	161
DOWNLOAD					
Other	0	6	9	7	22
Assault	1	1	6	3	11
ASB	0	1	1	8	10
Burglary	0	1	1	0	2
Robbery	0	1	0	1	2
Vehicle Related	1	0	1	0	2
Theft	0	0	1	0	1
Suspicious Activity	0	0	1	0	1
TOTAL	2	10	20	19	51

Summary Totals			
INCIDENTS	VIEWINGS	DOWNLOADS	
1474	161	51	1686

Fleetwood had the highest number of viewings completed over the one year period followed by Poulton, Cleveleys and Garstang.

Poulton had the highest number of downloads completed over the one year period followed by Fleetwood, Cleveleys and Garstang.

The Police are the greatest users of the CCTV system (91), followed by Wyre Council (64) of which 22 were Subject Access Requests, which lead to 4 insurance company requests and 1 request through the Shopwatch system. The LFRS requested 1 viewing.

Summary Totals for 2015-2020

CCTV Incidents by year and town						
	2015/16	2016/17	2017/18	2018/19	2019/20	TOTAL
Garstang	27	11	19	30	38	125
Cleveleys	413	349	306	359	351	1778
Poulton	398	337	307	438	451	1931
Fleetwood	396	418	372	482	634	2302
TOTAL	1234	1115	1004	1309	1474	6136

CCTV viewings by year and town						
	2015/16	2016/17	2017/18	2018/19	2019/20	TOTAL
Garstang	6	12	8	15	13	54
Cleveleys	45	27	40	62	34	208
Poulton	98	100	104	39	51	392
Fleetwood	109	116	146	60	63	494
TOTAL	258	255	298	176	161	1148

CCTV downloads by year and town						
	2015/16	2016/17	2017/18	2018/19	2019/20	TOTAL
Garstang	4	2	3	4	2	15
Cleveleys	9	7	9	13	10	48
Poulton	18	14	15	14	20	81
Fleetwood	26	24	20	11	19	100
TOTAL	57	47	47	42	51	244

Summary Totals 2015-2020			
INCIDENTS	VIEWINGS	DOWNLOADS	
6136	1148	244	7528

Operator Hours

	Apr15- Mar16	Apr16- Mar17	Apr17- Mar18	Apr18- Mar19	Apr19- Mar20	Total
Operator Hours (Hrs calculated per volunteer time given)	3915.21	2931.78	3188.33	3493.2	4610.85	18139.37

Audit:

An internal audit was carried out in 2019 to review the controls in place to manage the Wyre Council and Fylde Council town centre CCTV systems to identify any areas of potential weakness and /or risk and provide an overall opinion as to whether the controls in place are adequate and effective.

The overall opinion of the auditor is that the controls in place to manage the procedures and processes for the system are **GOOD**. This means that controls exist to enable the achievement of service objectives, good corporate governance and reduce significant foreseeable risks.

Complaints:

None received.

Case Studies

May 2019, the operator dealt with an incident where a Shoplifter had assaulted a security guard at a store located in Cleveleys. The offender was spotted by the CCTV operator heading towards the tram stop and directed those in pursuit to their location. The shoplifter then ran off towards Cleveleys Avenue where he was detained by the security guard and three others until the police arrived.

May 2019, the CCTV operator witnessed a youth drug dealing in a local park in Poulton. The operator informed Police control. The police arrived and arrested one youth for obstructing the police. When the youth was searched he was found to be in possession of numerous cannabis wraps.

May 2019, a report was received in relation to a female who had assaulted a male on a street near to the town centre, Fleetwood. The CCTV operator located the female and informed Police control of her location.

May 2019, a report was received in regards to several youths with knives in the Cleveleys area. The CCTV operator located the youths to the Bus Station and informed Police control of their location. The police attended and confiscated the knives and gave the youths some strong words of advice.

May 2019, the CCTV operator spotted three youths gaining entry via an open window on the roof of a boarded up public house in Cleveleys. They were seen to be taking items from the building. The police attended and arranged for the building to be secured.

June 2019, the CCTV operator obtained excellent footage of a male behaving in an aggressive and disorderly manner after he was ejected from a store on Lord St, Fleetwood. The police arrived and the male was arrested.

June 2019, the CCTV operator received a report via the Shop Watch Radio in regards to a male attempting to sell counterfeit goods in shops on Cleveleys town centre. The operator located the male and updated Shopwatch and Police Control. A couple of Shopwatch members caught up with this male in the tram stop heading back to Blackpool. The male was issued with strong words of advice and he left the town centre, saying: 'he wouldn't return again!'

June 2019, the CCTV operator observed a male dealing drugs to youths in a park located in Fleetwood. The operator monitored the incident and obtained facials. The footage was requested by the Police for further investigation.

August 2019, the CCTV operator received an incident via the Police radio regarding a well-known shoplifter threatening someone with a knife on Beach Rd, Fleetwood. The operator politely prompted Police control that this offender was wanted for previous offences. This caused more patrols to get involved and search for her further.

August 2019, the CCTV operator obtained great footage of a young male being arrested in Cleveleys. The police searched this male and located a very large knife that was concealed in the pocket of the male's hoodie. The police requested the footage to use as evidential material in court. The operator also received a commendation for his excellent work on the night from the arresting officer.

August 2019, the CCTV operator observed a group of males with young children passing a knife around next to the skate bowl, Fleetwood. The police were informed, they attended the scene and a male was arrested.

August 2019, a report came in from Shopwatch that a well know Shoplifter had stolen the purse of one of the staff members of a local store. The CCTV operator monitored the offender going into a building not far from the shop. The operator liaised with the Police, subsequently the purse was reunited with its owner and the offender was arrested.

August 2019, an elderly female fell outside the Civic Centre, Poulton. The CCTV operators on duty didn't hesitate and went to her rescue taking the first aid kit with them. When they got there the lady was being well attended to so one operator used the handheld radio to keep Police control updated and the other helped guide traffic.

September 2019 the operator spotted an RTC between a car and moped in Poulton and captured the whole incident on CCTV. Luckily both drivers were unharmed and where able to exchange details.

October 2019, the operator observed a male rummaging through a ladies carrier bag which had been left on her bike outside the Health Centre, Fleetwood. The operator liaised with a police officer who was already in attendance who came outside and spoke to the male.

November 2019 the CCTV operator advised Police control of a male acting suspiciously in a park at Fleetwood. The Police attended and checked the male's identity and found him to be wanted for a burglary at a local coffee shop from October.

November 2019 a report was received regarding a burglary, Cleveleys. The CCTV operator advised Police control of two males seen moving at speed crossing Victoria Road and down the back alley next to M&S. The Police patrol diverted to the location given and was able to apprehend both suspects.

December 2019, the CCTV operator monitored a prolific shoplifter entering shops in the Fleetwood area. Police control were contacted to ascertain if there was a warrant out for this male's arrest, which there was. The operator was able to pass on to a Police patrol the males direction of travel and all the shops he had visited during that day. The Police patrol caught up with this male on Radcliffe Road and he was arrested on scene.

December 2019, the CCTV operator informed Police control re safe guarding concerns they had for a female drinking from a bottle of wine in a bus stop. The female appeared to be in a trance at times and she also had a lot of personal belongings with her. Police attended to ensure she was ok and not in need of any assistance.

January 2020, the CCTV operator notified a shop on Lord St, Fleetwood that their large sign had fallen over. An elderly female almost walked into it. They thanked the operator for informing them and promptly took the sign inside.

January 2020, the CCTV operator informed Police control that 3-4 youths had gained access to the scaffolding at the Mount. They were at roof level. Police arrived and took their names along with some strong words of advice.

January 2020 two CCTV operators monitored four individuals who appeared to be being verbally confrontational at a property in Fleetwood. A male and female ran off towards St Peters Church were the Police caught up with them in order to ascertain their version of events. The two appeared to have been ejected from a property. The male went back to the property to pick up the rest of his belongings and left again a short time later.

February 2020, the CCTV operator received a report of a male assaulting a female at a tram stop, Fleetwood. The operator located the pair and informed Police control of their location and kept them updated as the incident progressed. Police arrived and arrested the male.

March 2020, a CCTV operator observed a male driving and then pushing a moped on a street in Fleetwood, when the VRM was checked it appeared to not be taxed, have a valid mot and had been reported stolen. The Police attended the scene and were able to recover the moped and arrest the male near to the Marine Hall.