

WYRE CCTV REPORT

APR 2020 – MAR 2021



AUTHOR: Partnerships Officer

DATE: May 2021

GMPS: PUBLIC

AIM & PURPOSE

The aim and purpose of this annual report is to explain and evaluate the current use of the Wyre District CCTV owned by Wyre Council. This is in accordance with the requirements of the Code of Practice for the borough's Closed Circuit Television System (CCTV) and the Home Office Surveillance Camera Code of Practice.

SCOPE

This report uses data captured by:

- Wyre Borough Council's CCTV Data Logs.

The report focuses on the town centre CCTV cameras owned by Wyre Council, specifically the 30 cameras that are located in the borough, and monitored via the Civic Centre Control Room.

The following points were considered:

1. The types of incidents monitored by CCTV.
2. The peak areas where incidents were monitored by CCTV.
3. The number of viewings and downloads of CCTV footage per area.
4. Comparison of the 2020/21 data with that of previous years.
5. Example case studies highlighting the work undertaken by the CCTV unit within 2020/21.

The data presented within the report is intended to demonstrate the work undertaken by the unit within 2020/21, and to illustrate the capability of the unit and its operators to trace the movement of individuals in relation to the prevention and investigation of serious crimes. The data is also intended to enable an evaluation of the council's current CCTV system, both in terms of the correct siting of the cameras and the ability of the system to contribute to more complex investigative and public safety strategies.

LIMITATIONS

This period was unprecedented with the impact of COVID19, which saw the Council's CCTV unit undergo massive operational changes. Despite this the CCTV control room remained operational with revised working practices and continued to play a vital role in keeping the four Wyre areas which benefit from CCTV safe.

It was quite surreal to see the amount of vehicles on the roads and the number of people in the town centres and parks dramatically reduce. Unfortunately whilst some crime did reduce other crime did not stop e.g. antisocial behaviour and our help was still needed by members of the public and law enforcement services.

I would like to thank all the volunteers who gave up their time during this difficult period and contributed to keeping the unit operational and keeping the Wyre area a safer place for those who work, visit and live in this area.

Following a decision by Lancashire Police to transfer the Garstang radio signal from the Wyre radio channel to the Lancaster radio channel, the Council's CCTV unit no longer has any direct radio communication with Lancashire Police in respects to any incidents which take place in the Garstang area. This means that the unit is currently unable to assist in the monitoring and investigation of any live incidents within the Garstang area unless alerted to the incidents by their own operator observations or via contact by the Police via other means. The inability to listen to live communications from the Police is considered to lessen the effectiveness of the CCTV unit in supporting the Police in the Garstang area and it is therefore hoped that this issue will be addressed by the Police in the near future.

Incidents are graded into categories by the CCTV operator so is subjective to the individual's viewpoint.

DEFINITIONS

Incident	an activity that requires CCTV involvement
Viewing	a viewing of historical CCTV footage carried out by CCTV Operators or CCTV staff
Download	downloading of data from the recording equipment within the CCTV Control Room onto a disc and released as evidence
Alcohol Related	drinking on the street, drunk and disorderly behaviour and under the influence
Arson	the burning of another person's dwellings under circumstances that endangered human life.
ASB	unacceptable behaviour that causes harm to a community/environment
Burglary	illegal entry of a building with intent to commit a crime, especially theft
Criminal Damage	where property is intentionally destroyed or damaged, not necessarily to gain entry to premises or a vehicle
Drug Related	possession, consumption, supply of or the intent to supply illegal drugs
Fraud/Forgery	fraud is an intentional deception in most occasions for monetary gain; whereas forgery is the action of creating an exact replica of an object with the intention of deception
Inappropriate Behaviour	someone or something that is not within the bounds of what is considered appropriate or socially acceptable
Misper/Vulnerable Person(s)	persons with varying forms of dementia, adult/children who had not returned home as expected and persons seen to be begging or possibly homeless
Other/Observations	general observations by the operator which could not be categorised
Affray/Public Order	covers a wide range of offences, stretching from drunk and disorderly conduct to riot behaviour

Robbery	he/she steals and immediately before or at any time of so doing, and in order to do so uses force, or puts or seeks to put any person in fear of being then and there subjected to force
Sexual Offences	a broad category of sexual offences, including Indecent Assault and Unlawful (under age) Sexual Intercourse
Shoplifting/Theft	the physical removal of an object that is capable of being stole without the consent of the owner and with the intention of depriving the owner of it permanently
Suspicious Activity	behaviour that is cause of concern
VAP	includes a range of offences from minor offences such as harassment and common assault, to serious offences such as murder, actual bodily harm and grievous bodily harm
Vehicle Related	Taxi rank incidents, cash in transits, vehicle incidents and RTC

SECTION 1: Introduction

Closed Circuit Television Cameras (CCTV) have become an important crime prevention and security measure. CCTV is a situational measure that enables an area to be kept under surveillance remotely. This makes it possible for the police, and other law and regulatory agencies, to respond to incidents when alerted, and to have information about what to look for when they arrive. The storing of images means that post-incident investigations can be carried out.

The effectiveness of CCTV schemes cannot be properly assessed solely on the direct relation to crime statistics. CCTV is effective as an aid to police investigations and the potential cost savings down the line in relation to savings in police time, increased detection rates, court time and the increased level of guilty pleas and guilty verdicts obtained when CCTV evidence is available¹.

In addition a number of other benefits, beyond a reduction in crime, may be accrued from a CCTV system, including:

1. Reduced fear of crime when people are aware the system is there
2. Provision of medical assistance
3. Place management for missing persons, road traffic incidents
4. Information gathering for known local offenders or offences

CCTV plays an integral and important role in Wyre's Community Safety Partnership Strategy by assisting in the reduction of crime, the perception of crime and other community safety issues.

Wyre Council's Town Centre CCTV Section is managed by Wyre Council who operate the system through a volunteer operator programme. The Volunteers are trained to industry standard to monitor the cameras. Volunteers are vetted and screened. The volunteers are of varying age, genders and are a mix of working, retired and temporarily seeking work.

There are benefits to being a volunteer within the section that have been identified through discussion with the volunteers. From the discussions, these have included learning new skills, gaining friendships, being a team member, particularly learning to be more observant and reading body language when identifying CCTV incidents.

The volunteers bring their own skills from their previous employment and life experiences, examples of leadership, technical ability, computer skills and communication skills.

The volunteers also benefit by obtaining a recognised qualification which may assist those who are seeking full time employment.

Communication is an important aspect of the service which includes a bi-monthly meeting for the volunteers to give feedback and partner agencies on occasion attend to share information and advice.

¹ National CCTV Strategy, October 2007.

Section 2: Key findings, inferences, conclusions and recommendations

- Vehicle related was the most common reason for requesting a viewing (n=28).
- ASB was the most common crime reason for requesting a viewing (n=21) and download (n=14).
- Fleetwood had the greatest number of requests for viewings (n=81) and the greatest number of downloads (n=38).
- Camera 4 in Cleveleys was the most viewed camera per number incidents (n=209).
- Camera 2 in Garstang was the least viewed camera per number of incidents (n=3).
- July was the peak month for incidents (n=192) with April being the lowest (n=53).
- Anti-social behaviour continues to be an issue especially in the Fleetwood area.
- The Police were the greatest user of the system requesting 100 viewings.

Section 3: Analysis report

Wyre District

Wyre Borough Council (WBC) CCTV system has 30 cameras of which 13 covers public areas in Fleetwood, 6 in Cleveleys, 7 in Poulton and 4 in Garstang.

[Wyre town centre CCTV](#)

The system is managed by the Wyre Council Partnerships Officer. Volunteer operators monitor the cameras, providing support and information to the Police when there is an ongoing incident. The Wyre Council Partnerships Officer and admin assistant will carry out viewings and downloads of recorded incidents as and when requested. Incidents and suspicious activity is referred onto partner agencies to assist in keeping Wyre a safe environment to live, work and spend valuable leisure time as residents and visitors.

Incidents

Garstang

There are four cameras covering the Garstang area. During the last 12 months there have been 33 incidents monitored.

Table 1: Breakdown of Incident Types reported by the operators

Garstang	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	TOTAL
Vehicle Related	1	1	2	5	1	2	3	3	3	2	2	1	26
Alcohol Related	0	0	1	1	0	0	0	0	0	0	0	0	2
Other/Observations	0	0	0	1	1	0	0	0	0	0	0	0	2
COVID Related	0	0	0	1	0	0	0	0	0	0	0	0	1
MISPER/Vulnerable Person(s)	0	1	0	0	0	0	0	0	0	0	0	0	1
Public Order	0	0	0	0	1	0	0	0	0	0	0	0	1
TOTALS	1	2	3	8	3	2	3	3	3	2	2	1	33

Table 2: Breakdown of cameras viewed as per incident types reported by operators

Garstang	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	TOTAL	Most Used
Camera No														
1	0	1	0	3	5	0	0	0	0	0	0	0	9	3rd
2	0	1	0	0	1	0	0	0	0	0	1	0	3	4th
3	0	2	2	4	1	2	2	3	2	0	0	0	18	1st
4	1	1	0	4	2	0	1	0	1	2	1	1	14	2nd
TOTAL	1	5	2	11	9	2	3	3	3	2	2	1	44	

There have been 44 separate cameras viewed per 33 incidents – this is because more than one camera may have been used per incident.

Camera 3 was the most used and camera 2 was the least used.

Table 3: Breakdown of Viewings and Downloads Requested

Garstang													
VIEWINGS	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	TOTAL
Suspicious Activity									1			1	2
Criminal Damage									1				1
Public Order					1								1
Robbery				1									1
Theft							1						1
VAP				1									1
Vehicle Related				1									1
TOTAL	0	0	0	3	1	0	1	0	2	0	0	1	8
DOWNLOADS	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	TOTAL
Public Order					1								1
VAP				1									1
TOTAL	0	0	0	1	1	0	0	0	0	0	0	0	2

There were 8 viewings completed which led to 2 downloads of footage.

The Police were the greatest user requesting 7 of the viewings followed by Wyre Council who requested 1.

Cleveleys

There are six cameras covering the Cleveleys area. During the last 12 months there have been 381 incidents monitored.

Table 1: Breakdown of Incident Types reported by the operators

Cleveleys													
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	TOTAL
Vehicle Related	8	10	16	9	6	8	9	22	27	23	24	24	186
MISPER/Vulnerable Person(s)	2	5	5	5	4	3	4	6	3	10	7	4	58
Alcohol Related	0	4	4	7	7	1	2	0	1	0	3	0	29
COVID Related	2	4	1	0	0	0	0	1	1	5	9	5	28
Suspicious Activity	1	2	2	0	1	1	1	1	3	1	3	1	17
ASB	0	1	0	2	3	1	1	4	1	0	0	1	14
Other/Observations	0	1	4	4	1	2	1	1	0	0	0	0	14
Drug Related	0	1	2	1	1	3	2	0	0	1	0	1	12
Theft	1	0	0	1	0	0	0	0	0	0	6	0	8
VAP	1	0	0	3	0	0	0	0	0	0	0	0	4
Affray	0	0	0	0	0	0	0	0	1	1	1	0	3
Public Order	0	0	0	2	0	0	0	0	0	0	0	1	3
Criminal Damage	0	0	0	0	0	1	0	1	0	0	0	0	2
Fraud/Forgery	0	0	0	1	0	0	0	0	0	1	0	0	2
Inappropriate Beh.	0	0	0	0	1	0	0	0	0	0	0	0	1
TOTALS	15	28	34	35	24	20	20	36	37	42	53	37	381

Table 2: Breakdown of cameras viewed as per incident types reported by operators

Cleveleys														Most Used
Camera No	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	TOTAL	
1	3	9	11	9	8	10	3	6	3	7	18	6	93	3rd
2	2	4	6	3	3	5	3	8	5	6	19	4	68	4th
3	0	4	4	3	2	7	2	3	2	4	13	3	47	5th
4	7	15	13	19	14	12	12	19	20	27	30	21	209	1st
5	5	9	11	8	3	6	0	7	17	12	23	17	118	2nd
6	0	2	1	1	0	3	0	4	2	0	11	3	27	6th
TOTAL	17	43	46	43	30	43	20	47	49	56	114	54	562	

There have been 562 separate cameras viewed per 381 incidents – this is because more than one camera may have been used per incident.

Camera 4 was the most used and camera 6 was the least used.

Table 3: Breakdown of viewings and downloads requested

Cleveleys													
VIEWINGS	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	TOTAL
Vehicle Related		2							1			1	4
Inappropriate Beh.							1		1	1			3
Misper/Vulnerable Person(s)			2	1									3
Suspicious Activity		1	1			1							3
VAP			1			1						1	3
Criminal Damage					1	1							2
Theft									1		1		2
ASB								1					1
Burglary	1												1
Robbery											1		1
TOTAL	1	3	4	1	1	3	1	1	3	1	2	2	23
DOWNLOADS													
DOWNLOADS	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	TOTAL
Inappropriate Beh.							1		1	1			3
Criminal Damage					1	1							2
Misper/Vulnerable Person(s)			1	1									2
ASB								1					1
Burglary	1												1
Robbery											1		1
Theft											1		1
TOTAL	1	0	1	1	1	1	1	1	1	1	2	0	11

There were 23 viewings completed which led to 11 downloads of footage.

The Police were the greatest user requesting 14 of the viewings, followed by Wyre Council who requested 7 which consisted of 2 Subject Access Requests (SAR), RSPCA 1 and 1 request from an Insurance company.

Poulton

There are seven cameras covering the Poulton area. During the last 12 months there have been 230 incidents monitored.

Table 1: Breakdown of incident types reported by the operators

Poulton													
	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	TOTAL
Vehicle Related	4	8	8	15	9	6	8	5	10	6	7	7	93
COVID Related	1	1	1	15	1	0	2	1	1	5	4	10	42
ASB	0	1	0	3	1	0	4	3	1	1	3	5	22
Other/Observations	3	3	0	5	2	1	0	3	2	1	1	0	21
Alcohol Related	0	1	1	1	3	2	2	0	0	0	2	0	12
MISPER/Vulnerable Person(s)	0	0	1	2	1	0	2	1	2	0	2	0	11
Suspicious Activity	0	0	1	1	1	1	0	2	0	0	3	1	10
VAP	0	0	0	2	3	1	0	1	0	0	0	0	7
Drug Related	0	1	2	0	0	0	0	1	0	0	0	0	4
Public Order	0	0	0	0	2	0	1	0	0	0	0	0	3
Affray	0	0	0	0	0	1	0	0	0	0	0	0	1
Burglary	0	0	0	1	0	0	0	0	0	0	0	0	1
Criminal Damage	0	0	0	0	0	0	1	0	0	0	0	0	1
Robbery	0	0	0	0	1	0	0	0	0	0	0	0	1
Theft	0	0	0	0	0	0	0	0	0	0	1	0	1
TOTALS	8	15	14	45	24	12	20	17	16	13	23	23	230

Table 2: Breakdown of cameras viewed as per incident types reported by operators

Poulton														
Camera No	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	TOTAL	Most Used
1	4	9	2	10	12	2	8	10	8	7	7	8	87	1st
2	2	5	2	9	7	3	4	3	2	2	4	5	48	5th
3	1	6	6	8	10	6	6	4	1	3	3	5	59	2nd
4	0	2	1	9	10	3	3	2	1	1	5	6	43	6th
5	0	2	4	7	5	2	2	4	5	6	7	9	53	3rd
6	2	2	3	2	3	4	5	4	1	2	4	4	36	7th
7	0	1	1	20	8	4	3	2	1	1	5	4	50	4th
TOTAL	9	27	19	65	55	24	31	29	19	22	35	41	376	

There have been 376 separate cameras viewed per 230 incidents – this is because more than one camera may have been used per incident.

Camera 1 was the most used and camera 6 was the least used.

Table 3: Breakdown of Viewings and Downloads Requested

Poulton													
VIEWINGS	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	TOTAL
VAP				1	2			1					4
Vehicle Incident			1	1			2						4
ASB											1	2	3
Burglary					1			1		1			3
Theft						1	1			1			3
Criminal Damage			1		1								2
Other							1		1				2
Fraud/Forgery									1				1
Inappropriate Beh.							1						1
Misper/Vulnerable Person(s)				1									1
Robbery		1											1
Sexual Offence					1								1
TOTAL	0	1	2	3	5	1	5	2	2	2	1	2	26
DOWNLOADS													
DOWNLOADS	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	TOTAL
Burglary					1					1			2
Sexual Offence					1								1
Theft										1			1
VAP				1									1
Vehicle Incident							1						1
TOTAL	0	0	0	1	2	0	1	0	0	2	0	0	6

There were 26 viewings completed which led to 6 lots of footage being downloaded.

The Police were the greatest user requesting 17 of the viewings, followed by Wyre Council who requested 7 which consisted of 2 SAR and 2 requests from Insurance Companies.

Fleetwood

There are thirteen cameras covering the Fleetwood area. During the last 12 months there have been 836 incidents monitored.

Table 1: Breakdown of Incident Types reported by the operators

Fleetwood	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	TOTAL
Vehicle Related	12	11	18	13	13	14	10	14	16	13	12	20	166
ASB	5	3	28	17	17	15	12	5	5	7	5	7	126
COVID Related	3	16	7	1	0	8	4	8	14	22	7	19	109
MISPER/Vulnerable Person(s)	0	12	6	13	15	7	10	5	4	3	8	16	99
Alcohol Related	0	12	23	22	16	3	1	0	3	0	3	5	88
Suspicious Activity	2	5	5	5	13	5	7	0	1	8	10	8	69
Other/Observations	4	2	5	16	8	3	2	3	2	3	3	2	53
VAP	2	9	8	3	6	2	2	2	1	2	3	0	40
Drug Related	0	1	5	3	7	1	0	1	0	0	2	1	21
Theft	0	4	2	4	2	1	0	1	2	0	1	1	18
Criminal Damage	0	1	5	2	3	0	0	1	0	0	2	0	14
Inappropriate Beh.	0	0	1	2	0	3	0	0	0	0	1	2	9
Public Order	0	1	0	2	0	2	1	2	0	0	0	0	8
Affray	0	1	0	0	1	0	1	2	0	0	0	0	5
Burglary	0	0	0	0	0	0	1	0	0	1	1	0	3
Robbery	0	0	0	0	1	0	0	0	0	0	2	0	3
Sexual Offence	0	0	0	1	1	1	0	0	0	0	0	0	3
Agg Trespass	1	0	0	0	0	0	0	0	0	0	0	0	1
Arson	0	1	0	0	0	0	0	0	0	0	0	0	1
TOTALS	29	79	113	104	103	65	51	44	48	59	60	81	836

Table 2: Breakdown of cameras viewed as per incident types reported by operators

Fleetwood															
Camera No	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	TOTAL	Most Used	
1	2	3	2	2	7	12	7	4	3	5	6	16	69	13th	
2	4	7	1	2	8	8	7	5	6	5	11	17	81	10th	
3	2	13	10	26	33	13	12	7	7	5	13	18	159	4th	
4	5	16	9	11	17	18	12	11	9	10	16	21	155	6th	
5	5	8	4	10	16	14	9	7	7	16	15	24	135	8th	
6	3	7	9	13	22	17	12	8	11	13	19	23	157	5th	
7	2	8	3	4	10	8	8	3	4	7	6	14	77	11th	
8	4	7	4	3	10	8	8	4	2	6	5	13	74	12th	
9	9	9	3	5	13	10	8	5	3	8	12	13	98	9th	
10	9	14	30	20	17	14	16	8	11	11	11	31	192	1st	
11	7	17	28	22	23	11	10	6	8	11	9	24	176	2nd	
12	8	12	6	9	15	17	14	11	7	10	12	19	140	7th	
13	2	15	30	20	22	27	9	6	4	14	9	15	173	3rd	
TOTAL	62	136	139	147	213	177	132	85	82	121	144	248	1686		

There have been 1686 separate cameras viewed per 836 incidents – this is because more than one camera may have been used per incident.

Camera 10 was the most used and camera 1 was the least used.

Table 3: Breakdown of Viewings and Downloads Requested

Fleetwood													
VIEWINGS	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	TOTAL
Vehicle Incident	1	4	2	3		4	1	2			1	1	19
ASB			8			5	1	1	1		1		17
VAP	1	1	3	1		1	2	1	1	1			12
Criminal Damage			2	1				1		1		1	6
Theft				1		1		1			2	1	6
Misper/Vulnerable Person(s)		1	1	2							1		5
Suspicious Activity									1			4	5
Burglary	1		1									2	4
Robbery					1		1						2
Sexual Offence				1							1		2
Altercation					1								1
Inappropriate Beh.							1						1
Threats & Intimidation			1										1
TOTAL	3	6	18	9	2	11	6	6	3	2	6	9	81
DOWNLOADS													
DOWNLOADS	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	TOTAL
ASB			8			3	1				1		13
VAP	1		2	1		1	1	1		1			8
Vehicle Incident				2			1	1			1		5
Criminal Damage			2	1				1					4
Sexual Offence				1							1		2
Theft						1					1		2
Altercation					1								1
Burglary	1												1
Misper/Vulnerable Person(s)			1										1
Threats & Intimidation			1										1
TOTAL	2	0	14	5	1	5	3	3	0	1	4	0	38

There were 81 viewings completed which led to 38 lots of footage being downloaded.

The Police were the greatest user requesting 62 of the viewings, followed by Wyre Council who requested 18 which consisted of 7 Subject Access Requests (SAR) and 1 request from an insurance company.

Summary Totals for 2019/20

CCTV operators view the cameras on a daily basis and determine areas where there may be incidents of concern. These incidents are logged manually and are then transferred onto an electronic system in order to provide data for this report.

From the 20 incident categories Fleetwood scored highest on 18 of the incident types which may be expected due to it having the largest population and the most cameras. Cleveleys scored highest on 2 of the incident types.

The operators dealt with 1480 varying incidents over the year.

Table 4: Breakdown of incident types per area

Incident Types	Garstang	Cleveleys	Poulton	Fleetwood	Total
Vehicle Related	26	186	93	166	471
COVID Related	1	28	42	109	180
MISPER Vulnerable Person(s)	1	58	11	99	169
ASB	0	14	22	126	162
Alcohol Related	2	29	12	88	131
Suspicious Activity	0	17	10	69	96
Other/Observations	2	14	21	53	90
VAP	0	4	7	40	51
Drug Related	0	12	4	21	37
Theft	0	8	1	18	27
Criminal Damage	0	2	1	14	17
Public Order	1	3	3	8	15
Inappropriate Behaviour	0	1	0	9	10
Affray	0	3	1	5	9
Burglary	0	0	1	3	4
Robbery	0	0	1	3	4
Sexual Offence	0	0	0	3	3
Fraud/Forgery	0	2	0	0	2
Agg Trespass	0	0	0	1	1
Arson	0	0	0	1	1
TOTAL	33	381	230	836	1480

Table 5: Breakdown of incident types per month

	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	TOTAL
Vehicle Related	25	30	44	42	29	30	30	44	56	44	45	52	471
COVID Related	6	21	9	17	1	8	6	10	16	32	20	34	180
MISPER/Vulnerable Person(s)	2	18	12	20	20	10	16	12	9	13	17	20	169
ASB	5	5	28	22	21	16	17	12	7	8	8	13	162
Alcohol Related	0	17	29	31	26	6	5	0	4	0	8	5	131
Suspicious Activity	3	7	8	6	15	7	8	3	4	9	16	10	96
Other/Observations	7	6	9	26	12	6	3	7	4	4	4	2	90
VAP	3	9	8	8	9	3	2	3	1	2	3	0	51
Drug Related	0	3	9	4	8	4	2	2	0	1	2	2	37
Theft	1	4	2	5	2	1	0	1	2	0	8	1	27
Criminal Damage	0	1	5	2	3	1	1	2	0	0	2	0	17
Public Order	0	1	0	4	3	2	2	2	0	0	0	1	15
Inappropriate Beh.	0	0	1	2	1	3	0	0	0	0	1	2	10
Affray	0	1	0	0	1	1	1	2	1	1	1	0	9
Burglary	0	0	0	1	0	0	1	0	0	1	1	0	4
Robbery	0	0	0	0	2	0	0	0	0	0	2	0	4
Sexual Offence	0	0	0	1	1	1	0	0	0	0	0	0	3
Fraud/Forgery	0	0	0	1	0	0	0	0	0	1	0	0	2
Agg Trespass	1	0	0	0	0	0	0	0	0	0	0	0	1
Arson	0	1	0	0	0	0	0	0	0	0	0	0	1
TOTAL	53	124	164	192	154	99	94	100	104	116	138	142	1480

July was the peak month for incidents with April being the lowest.

Table 6: Breakdown of cameras viewed per area

Cleveleys camera 4 scored highest for camera viewed per number of incidents with Garstang camera 2 scoring lowest.

All Areas													
Camera No	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	TOTAL
C-4	7	15	13	19	14	12	12	19	20	27	30	21	209
F-10	9	14	30	20	17	14	16	8	11	11	11	31	192
F-11	7	17	28	22	23	11	10	6	8	11	9	24	176
F-13	2	15	30	20	22	27	9	6	4	14	9	15	173
F-3	2	13	10	26	33	13	12	7	7	5	13	18	159
F-6	3	7	9	13	22	17	12	8	11	13	19	23	157
F-4	5	16	9	11	17	18	12	11	9	10	16	21	155
F-12	8	12	6	9	15	17	14	11	7	10	12	19	140
F-5	5	8	4	10	16	14	9	7	7	16	15	24	135
C-5	5	9	11	8	3	6	0	7	17	12	23	17	118
F-9	9	9	3	5	13	10	8	5	3	8	12	13	98
C-1	3	9	11	9	8	10	3	6	3	7	18	6	93
P-1	4	9	2	10	12	2	8	10	8	7	7	8	87
F-2	4	7	1	2	8	8	7	5	6	5	11	17	81
F-7	2	8	3	4	10	8	8	3	4	7	6	14	77
F-8	4	7	4	3	10	8	8	4	2	6	5	13	74
F-1	2	3	2	2	7	12	7	4	3	5	6	16	69
C-2	2	4	6	3	3	5	3	8	5	6	19	4	68
P-3	1	6	6	8	10	6	6	4	1	3	3	5	59
P-5	0	2	4	7	5	2	2	4	5	6	7	9	53
P-7	0	1	1	20	8	4	3	2	1	1	5	4	50
P-2	2	5	2	9	7	3	4	3	2	2	4	5	48
C-3	0	4	4	3	2	7	2	3	2	4	13	3	47
P-4	0	2	1	9	10	3	3	2	1	1	5	6	43
P-6	2	2	3	2	3	4	5	4	1	2	4	4	36
C-6	0	2	1	1	0	3	0	4	2	0	11	3	27
G-3	0	2	2	4	1	2	2	3	2	0	0	0	18
G-4	1	1	0	4	2	0	1	0	1	2	1	1	14
G-1	0	1	0	3	5	0	0	0	0	0	0	0	9
G-2	0	1	0	0	1	0	0	0	0	0	1	0	3
TOTAL	89	211	206	266	307	246	186	164	153	201	295	344	2668

Table 7: Breakdown of viewings and downloads per area

VIEWINGS	Garstang	Cleveleys	Poulton	Fleetwood	TOTAL
Vehicle Related	1	4	4	19	28
ASB	0	1	3	17	21
VAP	1	3	4	12	20
Theft	1	2	3	6	12
Criminal Damage	1	2	2	6	11
Suspicious Activity	2	3	0	5	10
Misper/Vulnerable Person(s)	0	3	1	5	9
Burglary	0	1	3	4	8
Inappropriate Beh.	0	3	1	1	5
Robbery	1	1	1	2	5
Sexual Offence	0	0	1	2	3
Other	0	0	2	0	2
Altercation	0	0	0	1	1
Fraud/Forgery	0	0	1	0	1
Public Order	1	0	0	0	1
Threats & Intimidation	0	0	0	1	1
TOTAL	8	23	26	81	138
DOWNLOADS					
ASB	0	1	0	13	14
VAP	1	0	1	8	10
Criminal Damage	0	2	0	4	6
Vehicle Related	0	0	1	5	6
Burglary	0	1	2	1	4
Theft	0	1	1	2	4
Inappropriate Beh.	0	3	0	0	3
Misper/Vulnerable Person(s)	0	2	0	1	3
Sexual Offence	0	0	1	2	3
Altercation	0	0	0	1	1
Public Order	1	0	0	0	1
Robbery	0	1	0	0	1
Threats & Intimidation	0	0	0	1	1
TOTAL	2	11	6	38	57

Summary Totals			
INCIDENTS	VIEWINGS	DOWNLOADS	
1480	138	57	1675

Fleetwood had the highest number of viewings completed over the one year period followed by Poulton, Cleveleys and Garstang.

Fleetwood had the highest number of downloads completed over the one year period followed by Cleveleys, Poulton and Garstang.

The Police were the greatest user of the CCTV system (100), followed by Wyre Council (33) of which 14 were Subject Access Requests, which lead to 4 insurance company requests and 1 request from the RSPCA.

Summary Totals for 2015-2021

CCTV Incidents by Year and Town							
	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	TOTAL
Garstang	27	11	19	30	38	33	158
Cleveleys	413	349	306	359	351	381	2159
Poulton	398	337	307	438	451	230	2161
Fleetwood	396	418	372	482	634	836	3138
TOTAL	1234	1115	1004	1309	1474	1480	7616

CCTV viewings by Year and Town							
	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	TOTAL
Garstang	6	12	8	15	13	8	62
Cleveleys	45	27	40	62	34	23	231
Poulton	98	100	104	39	51	26	418
Fleetwood	109	116	146	60	63	81	575
TOTAL	258	255	298	176	161	138	1286

CCTV Downloads by Year and Town							
	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	TOTAL
Garstang	4	2	3	4	2	2	17
Cleveleys	9	7	9	13	10	11	59
Poulton	18	14	15	14	20	6	87
Fleetwood	26	24	20	11	19	38	138
TOTAL	57	47	47	42	51	57	301

Summary Totals 2015-2020			
INCIDENTS	VIEWINGS	DOWNLOADS	
7616	1286	301	9203

Operational Activity

	Apr15- Mar16	Apr16- Mar17	Apr17- Mar18	Apr18- Mar19	Apr19- Mar20	Apr20- Mar21	Total
Operator Hours (Hrs calculated per volunteer time given)	3915.21	2931.78	3188.33	3493.2	4610.85	4215.3	22354.7

Complaints:

None received.

Case Studies

April

The CCTV operator assisted the police with a report of an aggravated trespass located at an old abandoned building on Lord Street, Fleetwood. One youth was arrested and taken home, this youth refused to stay at home and was subsequently issued with a COVID-19 fixed penalty.

A report of a disturbance on Blakiston Street, Fleetwood was received into the CCTV unit. The CCTV operator advised police communications that there was approximately ten people congregating outside a house in that location. As the operator continued to monitor the situation a scuffle broke out between a male and female. Police patrols attended and calmed the situation down.

The CCTV operator assisted the emergency services when a car went through a concrete barrier on Crescent West, Cleveleys. The operator monitored the situation until a recovery van had removed the vehicle.

A Transit Connect was in a collision with another vehicle opposite Jubilee Park, Cleveleys. The CCTV operator assisted the police by monitoring the Cleveleys area due to the driver of the offending vehicle having left the scene. The offender was detained by the police near to Slinger Road.

May

The CCTV operator assisted the police when asked to review cameras around the vicinity of Dock Street/London Street in relation to a vulnerable child.

The CCTV operator spotted a highly intoxicated male behaving in an erratic manner and drinking from a wine bottle on Victoria Road West, Cleveleys, he also looked to have an injured dog with him. Unfortunately the male had left the area before a police patrol could attend.

The CCTV operator monitored a male who was acting in an agitated aggressive manner who then tried to engage persons in a fight on Poulton Road, Fleetwood. Police patrols attended and follow the male to his home address. The incident turned into quite a complex job.

The CCTV operators helped to locate a vulnerable female on Fleetwood beach. Police patrols attended where the female's needs were assessed.

The CCTV operator monitored a female who was acting strangely in and around a phone box located in the town centre of Fleetwood. A report was received into the control room stating that a female had called the police from this phone box and was not making any sense. The operator followed the female to her residence and let the police patrols who attended of her location. They arrived on scene and assessed her needs.

A report was received into the CCTV control room of a commercial burglary that was in progress at a premises behind the Dock Street Health Centre. Three males matching the descriptions given were spotted on London Street by the CCTV operator. The CCTV operator let the police patrols who were attending know their current location. When the patrol stopped to speak to the males, it turned out to be a misunderstanding.

A member of the public attended Fleetwood police station to report an unwell male sat on bench opposite Fleetwood courts. The CCTV operator spotted the male who was now slumped over and reported his exact location to a police officer on the ground. The male was assessed and seemed ok. He returned unaided to his nearby residence.

A well-known male youth was seen by the CCTV operator attacking a female in a park located in Fleetwood. The operator reported the ongoing incident to police control who sent a patrol to the scene. The Police disperse a large group of youths and took one female home.

June

The CCTV operator assisted the police by monitoring a residence located in the Fleetwood area whose vulnerable tenants had received threats to harm them.

A CCTV operator had been monitoring a male who was walking in and out of traffic and appeared to be intoxicated in the area of Cleveleys town centre. After a call from a local take away to say they had received racial abuse from a male, a police patrol was dispatched. This male was arrested on scene when he squared up to the police officer and became abusive. Further reports stated that the male had become a nuisance throughout the day by banging on windows and spitting at people.

An unconscious female was spotted by the CCTV operator at the clock tower, Fleetwood. The operator relayed this information to police control who sent a patrol to the scene. The young female is found to be extremely intoxicated upon their arrival. A large group of youths had started to congregate and upon the police patrols arrival had started to become a nuisance and obstructive to the officers as they tried to get the female to safety. Further patrols were requested. The female was taken home to safety.

The CCTV operator observed an adult male punch a male youth who was sat on a moped in a park located in Fleetwood. A scuffle then broke out between the two. Police attended as per the CCTV operator's observations. The Adult male made his way towards Warrenhurst Road where he was detained by a police officer. Upon questioning it became apparent that the moped belonged to him and he alleged that it had been stolen by the youth. The adult male was released and an appointment for him to give a statement was given. Footage was requested by the police to help with their enquiries.

A report was received into the CCTV unit as to a male who had smashed the window of a local bank in Fleetwood. As the incident was unfolding, one operator reviewed the historical footage while another located the male further up the town centre. Police patrols arrived on scene and the male was arrested.

June saw an increase in ASB from a group of youths around the Mount, Marine Hall and skate park areas of Fleetwood. Some of the activities documented were criminal damage to benches, bowling greens and the mount pavilion, bins kicked over, youths gaining access to the mount pavilion and marine hall roof, theft, drinking and the use of drugs. More concerning was that some youths took to starting fires and then putting aerosol cans on them. This happened on several occasions which took up much of the emergency services time. A large amount of footage was downloaded for the Police and Council officers to view which resulted in many of these youths being identified and visits to their homes and other ASB interventions being used to address their behaviours.

July

The CCTV Operator spotted a youth deploying a flare on Memorial Park, near to the Football ground, which the operator reported to police control. A police patrol stopped the group who were found to have smoke bombs on their person. These were seized and the group were instructed to leave the town. The operator monitored the group to the bus stop and ensured they boarded the bus and left the area.

The CCTV operator was monitoring a large group of youths under the colonnades at Marine Hall, Fleetwood where one of the females in the group appeared to be intoxicated. The operator reported their findings to police control who sent officers out due to safe guarding concerns. Once on the scene the officers confiscated the alcohol from the vulnerable female and took her home.

A report was received of a wanted male (description given) who was running along the promenade, Fleetwood trying to evade police. The CCTV operator spotted the male matching the description given heading onto a street near to The Mount and reported his location to

officers on the ground where the male was detained. Police thanked the CCTV operator and said "it was outstanding."

A Grade 1 was received into the CCTV room regarding a male reported to be head-butting one of the cash machines and being aggressive in a local book makers in Cleveleys. The CCTV operators monitored the situation until a police patrol arrived on scene. A male was initially arrested at scene but due to mitigating circumstances this male was assessed by an ambulance instead.

The CCTV operator was routinely monitoring a local park in Fleetwood, when he noticed an adult male go over to a passing female and hug her. The female seemed to be uncomfortable with this. The male then proceeded to indecently expose himself to a group of youths playing football. The operator immediately reported this to police control, who made Grade 1 to the scene. While exiting the park this male started to make thrusting actions towards a young female who was in his company. The police arrested this male on a neighbouring street. CCTV footage was downloaded and a statement was given by the operator to help police with their investigations.

August

During the CCTV operators observations they witnessed a minor RTC on a street in Fleetwood. The operator made police control aware and a log was created in case the footage was needed for insurance purposes. A passing patrol stopped to assist and called for a recovery truck as both vehicles were a write off.

A report of a male exposing himself by a playground in Fleetwood, was received into the CCTV unit from police control. Once the description was passed the CCTV operator located the male and informed officers of his location. This male was initially detained and then issued with strong words of advice about not urinating in a public place and was sent on his way.

The CCTV unit was asked to join a search for a male who had entered the property of an elderly male through an unlocked window, demanding money. The offender punched the victim, knocking him to the floor, before slashing him in the neck and arm, causing nasty injuries. This incident turned into a major investigation where large amounts of historical data was requested by the police. The offending male was arrested several days later.

As the operator was monitoring Garstang they noticed a large group fighting outside a local takeaway. The operator made police control aware of the situation and patrols were dispatched. There was already an ambulance at the scene who had reported one person with a head injury.

A report was received into the CCTV control room regarding a juvenile nuisance in a park in Cleveleys. Police attended and gave the youth's strong words of advice. As soon as the police had left the area, two of the youths decided to smash the windows of a nearby public house. Police attended again but the youths had made off. Boarders were requested to board up the broken windows.

The CCTV operator observed a youth deliberately crack a window of a local pub in Cleveleys. Police attended the CCTV unit to review the footage and a male was later interviewed.

Throughout August there was numerous requests for patrols to attend the old Health Centre site, London St, Fleetwood due to youth ASB. Incidents ranged from criminal damage, fire starting, consuming alcohol and general partying.

September

A report of a high risk missing person was received into the CCTV room. After their description was distributed, the operator found this male in the Fleetwood area. Police attended scene and confirmed that this was their missing person. An ambulance was requested to check this males needs.

A CCTV operator was monitoring a known group of youths who were persistently causing ASB issues around Cleveleys. The group moved on towards the direction of the bus station where they started to become abusive to staff at a local club. Police attended scene and two youths were arrested, one had a large quantity of cannabis in his possession. The footage was requested by the police to help them further with their investigations.

During this month there were several reports of ASB around the Memorial Park, Fleetwood. Incidents ranged from throwing apples and debris at police officers and passing vehicles, consuming alcohol, drug taking, underage youths on mopeds, criminal damage to seating/plants and the allotments. A dispersal order was put in place on the 15/9/20.

October

A dispersal order was put in place on 15/10/20 at the Memorial Park, Fleetwood due to youths throwing apples at cars and members of the public.

A report of a male making threats to staff in bank in Fleetwood was received into the CCTV control room. Police attended scene and talked to the male concerned. The operator monitored the scene and the male as he left the area.

A report of a male being punched and being placed forcibly in the back of a vehicle was received into the CCTV control room. Footage of the Fleetwood area was requested by the Police to help with their investigations.

A dispersal order was put in place on 31/10/20 for the Memorial Park area, Fleetwood.

December

The operator observed some very drunk youths in the vicinity of the Mount, Fleetwood. One of the females was lying on the floor and being sick. Due to safeguarding concerns the police attended and reported that the drunk female had fallen into the door of the Mount and set off the alarm. All youths managed to leave the area unaided.

The operator observed 2-3 youths on the wrong side of the barrier to the Xmas Tree located at the Marine Hall, one seemed to be pulling at the tree. Police attended, but once on scene all the youths star burst. Barriers were replaced and no damage was reported.

A male was reported to of made off from the police in the Cleveleys town centre. The CCTV operator assisted in following this male. The male was detained.

January

A report was received into the control room as to an elderly male who attended a local bank in Cleveleys asking to transfer a large amount of money (Banking Protocol). The CCTV operator moved a camera onto the bank to ascertain if anyone had accompanied the male to the bank. The Police attended and contacted this male's relatives who confirmed that this must be a scam. No money was transferred.

A report was received into the control room in relation to a male who was reported to be breaking into a house near Lord Street, Fleetwood. A description was circulated and the CCTV operator alerted the police to the male's location. Police arrived on scene and the male was arrested.

A report was received into the control room in relation to youths fighting and trying to break into garages on a street in Fleetwood. The owner of one of the garages confronted the group. One female offender had been reported to be in the possession of a hammer. The CCTV operator monitored the group until police arrived and let them know their current location. One was arrested on suspicion of assault. The female who was suspected of having a hammer was searched but no hammer was found.

A personal attack alarm was activated at a shop in Fleetwood. The CCTV operator directed a camera onto the shop and reported to police communications that there were persons coming and going from the shop but nothing suspicious was seen. Police attended and upon further investigation it became apparent that the shop was being refurbished and the alarm had been set off accidentally. All was found to be in order.

The CCTV operator noticed a male recording a G4S vehicle and a post office van on his mobile phone in the town centre of Cleveleys. The CCTV operator reported this occurrence to police communications operator who reported that the operator of the G4S van had already called them for assistance. A police officer attended and gave this male words of advice and the male left but returned a short time later and this time looked to be harassing the G4S employee. Patrols are called again but the male had left the area before they were able to attend.

The CCTV operator was monitoring youths who had climbed onto the roof of the mount pavilion, Fleetwood. The operator asked for police assistance but they were diverted to a Grade 1 in Blackpool. Later a report came in of a male that had been assaulted in this area and their mobile phone had been damaged. Footage was downloaded for further investigation by the police.

March

A report came in for a vulnerable person who was in the vicinity of Cleveleys promenade. Once the description was given the CCTV operator started to scan the promenade areas. The CCTV operator spotted this person and informed police communications operator of their location. Police officers arrived on scene and the person received the help that they needed.

The CCTV operator was monitoring a group of youths at the Mount Pavilion, Fleetwood when three adult males joined the group. One of the males had a large bottle of spirits and was

offering shots to some of the group. Many of them refused and one even took the bottle off the male and tipped the alcohol away. The male then passed out at which point the operator contacted police communications operator. Police attended and were unable to bring this male round so an ambulance was called. This male was taken by ambulance to hospital.

A report was received of a vulnerable male using drugs near to the Marine Hall, Fleetwood. The CCTV operator found the male and let police communications operator know his exact location. A police officer attended and the male seemed to be ok and walked off unaided. The male was sighted on numerous occasions throughout the day. CCTV continued to monitor to safeguard the male.

The CCTV operator was monitoring police officers who were talking to a very drunk male. Suddenly the offender started to resist arrest and assaulted the police officer. The CCTV operator requested another patrol to assist this officer. The offender was arrested and footage was downloaded to assist the police in their investigations.